

Who we are at Rental Property Network

2026
Edition

Property Management is changing ————— let us manage it for you.

Connecting people with property.
www.rentalpropertynetwork.com.au

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NETWORK



About Us

Moni and Justin Mazzeo became South Australia's youngest Principals when they purchased their first real estate office many years ago. Over time, they grew the business into the largest real estate office in Adelaide's North, supported by one of the strongest sales teams in the state.

Throughout this journey, they recognised that Property Management is often the cornerstone of a successful agency. However, they also saw a consistent issue across the industry. Property Managers were frequently underpaid for the level of service they provide, which could ultimately impact the quality of outcomes for clients.

Rental Property Network was established to address this gap. Our vision was to create a specialist agency that delivers first-class service to Investors, while ensuring our Property Managers are properly rewarded for the important work they do. By aligning their success with that of our Landlords, our team is genuinely invested in helping you achieve your property goals.

This approach allows us to deliver an exceptional standard of service. We offer some of the most competitive rates in the market, without compromising on quality or adding hidden costs such as administration, document, or maintenance fees.

Since its inception, Rental Property Network has continued to grow into a trusted network of experienced Property Managers working collaboratively across South Australia.

Despite our state-wide reach, our structure ensures we maintain a personalised approach. Every Landlord receives dedicated support, allowing us to provide a truly tailored and specialised Property Management experience.

Our Network

With homes located throughout South Australia, we are proud to be a truly state-wide Property Management community.

While the majority of our team operates within the greater Adelaide metropolitan area, we actively manage properties across the entire state. Our dedicated Property Managers bring specialised local expertise in areas such as Victor Harbor, the Adelaide Hills, Adelaide's beautiful coastline, and regional locations including South Australia's Mid North, to name a few.

Our Network is the first of its kind, offering all the benefits of a boutique agency while maintaining the strength and reach of a larger organisation. This unique structure allows us to deliver a broad service offering without compromising on local knowledge. In fact, the specialised expertise within our team is a significant advantage for our Landlords, supporting the placement of quality tenants, tailored care for each property, and the optimisation of investment returns.

Our Property Managers also work collaboratively, staying informed about properties across the network. This allows us to retain high-quality tenants by matching them with suitable alternative homes when needed, creating long-term value for both Landlords and tenants.

Our team is recognised across the state for delivering outstanding service and results. We pride ourselves on transparency, with clearly outlined policies for our investors. Our primary focus is, and always will be, to provide the highest standard of Property Management service across South Australia.

We are also deeply committed to supporting our community. Over many years, we have been actively involved in local sporting clubs, foundations, and fundraising initiatives, and we continue to donate significant funds to our chosen charities each year. We believe that supporting local causes creates a meaningful and lasting impact for everyone. Each year, we also host an appreciation evening for our Landlords and trusted tradespeople as a way of saying thank you for their ongoing support.

We understand that the Christmas period can be financially challenging for many tenants. To support those in need, we run our annual Hampers for Tenants campaign, where our team collects and donates food and essential items to deserving households. It is a small way we can help ease the burden during the festive season, while fostering a sense of care and community.

Our Awards

At Rental Property Network, every achievement is built on our commitment to Landlords, tenants, and the communities we serve. Our recent recognition across state, national, and international stages is a reflection of our innovation, professionalism, and dedication to raising the standards of property management.

In 2024, we proudly won the SACAA People's Choice Award, driven by the strong relationships we build with our clients. This award is a testament to the trust and confidence our clients place in us, and the personalised, attentive service we strive to deliver every day.

That same year, we were honoured with the REISA Residential Property Management Team Award. This recognition reflects the strength of our processes, our ability to achieve outstanding outcomes for landlords, and our collaborative culture that ensures every property is managed with care and precision.

On the global stage, our success was celebrated at the International Stevie Women in Business Awards 2024. This award acknowledged our leadership in an evolving industry, our embrace of new technologies, and our commitment to providing opportunities for women to excel in property management and leadership roles.

Most recently, in 2025, we were named REB Innovator of the Year - Independent Office. This award recognises the creative ways we've implemented digital tools, streamlined operations, and developed distinctive service models that set us apart in a competitive market.

Together, these accolades reflect more than trophies on a shelf. They are proof of our drive to innovate, our passion for service, and our dedication to creating a better property management experience for every client we work with.



Our Network

Choosing the right Property Manager for your investment property is one of the most important decisions you will make as an Investor.

Our goal is simple. We aim to secure the best possible rental price for your property while placing high-quality tenants, all within the shortest practical timeframe. This process is handled with professionalism and care, from providing recommendations to maximise your return, through to thoroughly screening all prospective tenants on your behalf.

When it comes to advertising, realestate.com.au remains the leading platform in South Australia. We do not apply any additional margin to advertising costs and instead pass this on at cost, which is currently \$199.

Through our existing arrangement with realestate.com.au, this investment provides more than a standard listing. Your property will be upgraded to a Premiere listing, typically valued between \$300 and \$400. This enhanced exposure positions your property more prominently online and across a broader range of suburbs, increasing enquiry and reducing vacancy time.

Once applications are received, we carefully shortlist suitable tenants and provide you with detailed insights into each applicant. We offer our professional recommendation while supporting you in making the final decision. From there, we prepare all lease documentation, collect bond and initial rent, clearly outline expectations to the tenant, and complete a thorough ingoing inspection supported by a detailed photographic report.

We value our clients and take pride in ensuring every property under our management is well cared for and professionally maintained. This includes conducting regular routine inspections, promptly addressing maintenance, and carefully selecting tenants. We also place significant emphasis on the quality of our tenancy agreements, with well-considered special conditions designed to stand up to scrutiny from both tenants and the tribunal.

For added peace of mind, we are available 24 hours a day, 7 days a week for emergency maintenance. Our team is trained to troubleshoot common issues efficiently, helping to minimise unnecessary call-out costs and protect your investment.



Why Employ a Property Manager?

There are three key reasons why a Property Manager is essential, and the first is time. In today's fast-paced world, time is a valuable commodity. Managing an investment property can be demanding, particularly when balancing full-time work and other commitments.

While some periods may be straightforward, challenges can arise quickly and significantly increase the time and effort required. Engaging a Property Manager ensures your investment is handled effectively in all situations, not just when things are running smoothly.

The second reason is experience. With the constantly evolving nature of the industry, managing a rental property has become increasingly complex. It is not only the market that changes, but also legislation and insurance requirements. Navigating these factors while achieving the best possible return requires up-to-date knowledge and expertise. Our team stays informed on these changes daily, ensuring your investment remains compliant, competitive, and protected.

A skilled Property Manager conducts thorough tenant screening, including reference checks, rental history, and employment verification. We manage inspections with care and diligence, and ensure, within legislative guidelines, that rent is paid consistently and on time. We also dedicate significant time to researching Landlord insurance options, helping you secure the most suitable and comprehensive cover available.

The third, and in many ways most important reason, is peace of mind. When you engage a professional Rental Property Network Property Manager, you can feel confident that your investment is in capable hands. You can trust that you are receiving informed advice, that your property is protected, and that the best possible tenants have been selected to care for your asset.

We also ensure you benefit from reliable, cost-effective maintenance solutions through our trusted network of tradespeople, built over many years. In short, we manage every aspect of your investment so you do not have to.

Our Management Philosophy

We believe the best way to protect and care for our Landlords' properties is to take care of our tenants. With this in mind, we have built a culture of mutual respect between our tenants and our Property Managers. Many of our team members have rented themselves and understand that the process can, at times, be challenging. The high level of service we pride ourselves on extends not only to our landlords, but equally to our tenants.

We set clear expectations. Our tenants are required to respect the terms of their lease and the property they call home. In return, we provide responsive, supportive service and open communication. Tenants are able to contact their Property Manager directly, ensuring they feel heard and supported. While some agencies may treat tenants as transactional, we believe in treating them as valued participants in the process.

So why does this matter for our Landlords? Because the way tenants are treated has a direct impact on how they care for your investment. When we build strong, respectful relationships, tenants are far more likely to look after the property, prioritise rent payments, and report maintenance promptly before issues escalate.

This approach also encourages open communication. If challenges arise in a tenant's circumstances, they are more likely to engage with us early, allowing us to manage situations proactively and protect your position.

Of course, we maintain firm and consistent policies around rent payments and lease obligations. However, we believe these can be enforced professionally and respectfully, creating better outcomes for all parties. By treating tenants with respect, we foster an environment where they, in turn, respect both you and your investment.



Our Network

Making promises is one thing, and we understand that many Property Managers offer similar assurances. If you have spoken with other agencies, you have likely heard commitments around securing the best tenants, achieving the highest possible rent, and ensuring your property is well maintained.

These are all important goals, and they are ones we genuinely share. We take every possible step to secure quality tenants who will respect your property, meet their obligations, and contribute to a smooth and successful tenancy. However, it is also important to acknowledge the realities of the industry. In the past year alone, there have been thousands of applications brought before SACAT relating to housing matters. This highlights that even with the best intentions and processes, challenges can still arise during a tenancy.

The majority of tenants do the right thing. They pay their rent on time, care for the property, and communicate effectively. Our aim is to place tenants who will treat your property with the same care as their own.

That said, even the best tenants can experience unforeseen life events such as illness, redundancy, relationship changes, or financial hardship. These situations can impact a tenancy and are often outside anyone's control.

This is where experience and preparation become critical. While our network maintains a very low rate of SACAT matters, we have dedicated tribunal expertise within our team. When issues do arise, we act decisively and professionally, with a strong track record of achieving favourable outcomes and, where possible, negotiating practical resolutions that minimise stress, time, and uncertainty for our Landlords.

We believe that while promises are easy to make, it is the strength of our systems and our ability to manage risk that truly sets us apart. We invest significant time in developing and refining best-practice processes, including comprehensive insurance guidance, detailed lease documentation, and robust policies designed to protect your investment at every stage of the tenancy.

We do not simply manage properties. We proactively safeguard your investment and provide the confidence that it is in capable hands.



The Rental Property Network Difference

At Rental Property Network, everything we do is focused on benefiting you, the owner. Whether it's choosing the best advertising packages, developing efficient inspection programs, or selecting the most reliable software and preparing the necessary documentation, every decision we make is centered around ensuring your Investment is well taken care of.

We aim to provide you with peace of mind, knowing that your property is being managed by a team of dedicated professionals. We understand that every day your property sits vacant is potential income lost, which is why owners trust us to manage their rentals efficiently. We help secure quality tenants, maximise returns, and minimise vacancies. With our expertise, you'll be able to achieve the highest possible market rent while avoiding common pitfalls, allowing you to place tenants quickly and confidently.

While our primary focus is Property Management, we work in close partnership with our sister company, Mazzeo Real Estate, to offer you trusted sales services when you need them. This ensures we can maintain our laser-sharp focus on managing your property while giving you access to a team of experienced sales professionals should you ever decide to sell.

Pricing for our services is determined by each local Rental Property Network specialist, but rest assured, we remain competitive with other Property Managers in the area. Our goal is simple: to provide you with the level of service and attention to detail that we would expect if we were entrusting our own property to a dedicated management team.

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*We would love to work with you to
achieve your property goals.*



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