

Timber, Vinyl & Laminate Floor Care Instructions

- Care Instructions provided by Carpet Call Floor Centre

All Floors:

- All floors are to be cleaned with a minimum amount of moisture. A well rung damp mop which is then left to stand for ten minutes has the maximum amount of moisture necessary to clean the floor.
- Do not use abrasive cleaners or detergents on the floors.
- Standing water should be avoided at all costs. Take extra caution in areas with flowerpots, vases, and near water faucets.
- Where spillages occur immediate clean-up is necessary to avoid damage.
- Most Hardware Stores sell repair kits for both the timber and laminate floors to fix very minor damage.
- We highly recommend the use of door mats to prevent the possibility of damage from abrasive particles that are walked in onto the floor. This is especially true in high-traffic areas, such as external entries and hallways. Sand, dirt and grit act like abrasive paper and will damage the Flooring surface layer.
- In order to prevent additional damage, furniture should not be dragged or pushed across the surface, rather lifted and put into place.
- Movable furniture, like tables and chairs, the legs should be protected with felt pads to guard against scratching.
- Place a plastic mat or rug under rolling chairs, or use soft rubber castors.

Laminate Floors

Laminate floors cannot be cleaned by mopping the traditional way, as you would a tiled or vinyl floor, as too much moisture will cause swelling of the joints & irreversible damage.

Under no circumstances should you wash laminate floors with a Steam mop, wet mop or wet cloth.

Tips for cleaning Laminate floors

Surface dirt and dust can be cleaned with a vacuum cleaner, dry micro-fibre mop or broom.

Clean laminate floors with a minimum amount of moisture. Use an extra well-rung damp mop, not wet. Or, lightly spray floor using a spray bottle containing 90% water /10% methylated spirits, or 90% water/ 10%Household Disinfectant and wipe dry using a Micro-fibre mop or dry mop.

Cleaning agents should be heavily diluted in water ie 90% water/ 10% cleaning agent. Methylated spirits, or Household Disinfectant are suitable cleaning agents.

DO NOT USE

The following cleaning agents, as they are not suited for cleaning laminate flooring:

- Waxes - Applying wax or varnish will smear, yellow and glaze the surface
- Bleach or products containing bleach
- Strong Solvents
- Abrasive cleaners or polish that can damage and scratch the surface coating
- cleaning agents that contain wax or oil. These materials cannot penetrate the surface of the laminate flooring forming a film that attracts dirt like a magnet.
- Wipe up accidental spills immediately, with a clean, dry cloth. Liquid spills left on laminate Flooring will cause swelling of the joints.
- Scuff marks and stains can be removed easily: simply wipe with a soft damp cloth, do not use a scouring cloth which can scratch the floor surface. For stubborn stains apply small amount of dish detergent or diluted methylated spirits.

Timber Floors

We recommend the use of Universal Polish periodically (6-18 monthly intervals, depending on traffic).

Place protective pads beneath furniture or appliances. High heel shoes will damage timber floors with indentations and should not be worn inside.

Exposure to the sun and its UV rays accelerates the oxidation and aging of wood. This causes stains or wood to change colour. We recommended that you re-arrange rugs and furniture periodically so that the floor ages evenly. Excessive sunlight may cause discoloration and/or surface damage, therefore ensuring windows have sufficient draperies or shades is recommended.

Vinyl Floors

Most vinyl products are finished with a protective coating. Minimum maintenance is required to keep them looking and performing well. Regular sweeping is the floor's 'best friend'. For spills, a rung-out mop with lukewarm water is all that is required most of the time. Floor cleaners like Universal Cleaner[®] are made to clean your floor without damaging the 'finish'. Avoid products with ammonia and animal fat.

CAUTION:

Solvents and Bleaches can damage your vinyl flooring . Waxed or Rubber Products placed on your vinyl flooring can also damage your floor.